

Terms and Conditions (T&C) Akademie Ottenstein

General

These terms and conditions apply to all events at the Akademie Ottenstein. Different conditions may apply to some events. In that case they are displayed in the online registration form on the Internet.

Registration

After online registration, you will receive a confirmation of your registration by email.

Your registration will be processed further if we are sure that enough participants are registered in order to be able to cover the course costs. A participant spot is reserved for you regardless of the further processing.

IMPORTANT: Please place only an accommodation reservation in a **hotel that can be canceled free of charge** at the respective conference location! We recommend that you take out a cancellation insurance to cover the financial risks of a cancellation.

We will notify you by email **at latest one month before the start of the course** by sending you an invoice that is payable immediately and a description of how to get there. Invoices sent to the email address you provided last are deemed to have been delivered.

We reserve the right to cancel the training four weeks before the start of the event if the number of participants is insufficient.

Service

The participation fee is per person and event date.

The participation fee includes conference documents and a certificate of participation.

The Akademie Ottenstein reserves the right to replace announced speakers with others who are equally or more highly qualified.

Cancellation / Withdrawal

A cancellation or withdrawal must be in writing by email or post to the Akademie Ottenstein.

Email: info@akademie-ottenstein.de

Postal-Address:
Akademie Ottenstein
Kantor-Rose-Str. 9
31868 Ottenstein
GERMANY

Cancellations by phone will not be considered. Please note the following deadlines for your cancellation:

If the participation is canceled in writing up to one month before the start of the event, there are no cancellation costs. Later cancellations of the event or if the participant does not show up, we charge 100% of the participation fees as a cancellation fee. If payment has already been made, there is no entitlement to refund. This also applies to sickness. However, it is possible at any time to have a replacement for the registered participant to take part in the event as a representative. This must be communicated and noticed to Akademie Ottenstein with the name and all contact details of the substitute up to the first day of training. Without a written cancellation, the participation fees will not be refunded.

In the case of course modules booked together, a cancellation after the start of the first course module neither leads to a reduction in the fee for subsequent course modules nor to a reduction in the fee for the course as a whole.

Missing lesson units – for any reason whatsoever - does not entitle the participant to a reduction in the participation fee, as does the premature termination of an event by the participant.

Maturity and Payment Terms

We will send you an immediately payable invoice no later than one month before the start of the event.

If you have booked a series of courses with us, 50% of the total course fee must be paid up to one month before course 1 and 50% of the total course fee must be paid up to one month before course module 3.

Changes / Cancellation

The events only take place if the minimum number of participants is reached. The organizer reserves the right to exchange speakers, relocate or cancel events spatially or temporally, and make changes to the program.

The events are held with a limited number of participants. Registrations are only accepted subject to the availability of participants. The participant spots will be allocated in the order in which the registrations are received. The participant will be notified in case of an overbooking.

If an event is canceled by the Akademie Ottenstein for organizational reasons, the paid participation fee will be fully reimbursed.

If an event cannot take place due to a lack of participants, we will inform you no later than four weeks before the start of the training. When booking tickets for public transport and when booking hotel rooms, we expressly request to observe this deadline.

We reserve the right to cancel the event at short notice for other important reasons for which we are not responsible (e.g. acute illness of the lecturer, force majeure) or to postpone it to an alternative date. If the new date is not suitable, the participation fees you have already paid will be reimbursed.

Further liability and damage claims that do not concern injury to life, limb or health are excluded, unless there is willful intent or gross negligence on our part.

Copyright

Recordings of lectures in the form of photos, screenshots or film recordings are strictly prohibited for patient data protection and copyright reasons.

The reproduction or distribution of training content is only permitted with the written consent of the Akademie Ottenstein.

Place of Performance and Jurisdiction

The place of jurisdiction for all legal disputes arising from the contract is Hildesheim if the contracting parties are merchants, legal entities under public law or special funds under public law, or at least one of the contracting parties does not have a general place of jurisdiction in the Federal Republic of Germany, or after the conclusion of the contract, their place of residence or usual place of residence has been relocated from the Federal Republic of Germany or their place of residence or personal residence is unknown at the time the action is brought. The Akademie Ottenstein is also entitled to take legal action at the customer's general place of jurisdiction. The place of performance for all obligations from this contract is Ottenstein.

Applicable Law

The law of the Federal Republic of Germany applies exclusively to the exclusion of the UN purchase right.

Privacy

Your data will only be stored by us for further internal processing in compliance with the legal regulations. By naming your address or email address, you agree to receive information on further training events at the Akademie Ottenstein via the respective medium.

Please write us a short email if you do not wish to receive any further training information from Akademie Ottenstein. Your data will then be deleted.

Our website can usually be used without providing personal data. In case personal data (e.g. name, address or email address) is collected on our website, this is always done on a voluntary basis as far as possible. These data will not be passed on to third parties without your expressed consent.

We would like to point out that data transmission over the Internet (e.g. when communicating by email) can have security gaps. A complete protection of the data against access by third parties is not possible.

Declaration of consent to film and photo recordings (§ 22 KUG)

By participating in the events of the Akademie Ottenstein you agree that for the purpose of documentation, illustration and presentation of the event of the Akademie Ottenstein pictures and/or videos of you will be taken and used for promotional and editorial purposes in connection with the event for an unlimited period of time and as often as desired for publication in all media, in particular

- on the homepages
- in (print) publications
- in promotional measures such as advertisements
- on profiles in social networks

may be used by the Ottenstein Academy and processed for this purpose.

Your declared consent may only be revoked in the event of changed circumstances and for reasons arising from your particular situation, provided that you can no longer reasonably be expected to adhere to your consent.

Please note that photos on the Internet can be accessed by any person. It cannot be ruled out that such persons will continue to use the photos or pass them on to other persons.